



April 7, 2010

Jocelyn G. Boyd, Esquire  
Interim Chief Clerk/Administrator  
The Public Service Commission of South Carolina  
P. O. Drawer 11649  
Columbia, South Carolina 29211

RE: Public Service Commission of South Carolina  
Report: Terminations of Electric Service (1<sup>st</sup> Quarter 2010)  
Docket No. 2006-193-EG

Dear Ms. Boyd:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PEC) first quarter 2010 report on Terminations of Electric Service in South Carolina.

Sincerely,

A handwritten signature in black ink that reads 'Len S. Anthony'. Below the signature, the initials 'GAC' are written in a smaller, handwritten style.

Len S. Anthony  
General Counsel  
Progress Energy Carolinas, Inc.

Attachment

cc: John Flitter (5)

**Progress Energy Carolinas, Inc.**  
**Quarterly Report on South Carolina Involuntary Disconnects**  
**(First Quarter 2010)**

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
January 2010	1467
February 2010	1518
March 2010	1890

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

January 2010			February 2010			March 2010		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1			1	1	4	1	65	
2		1	2	61	2	2	47	1
3			3	107	1	3	80	
4			4	98		4	71	1
5	1	2	5	23	1	5	40	
6	142		6			6		
7	113	2	7		1	7		
8		2	8	74		8	71	
9			9	94		9	92	1
10			10	89		10	69	
11	111	1	11	83		11	84	1
12	93	1	12	42	3	12	35	
13	104		13			13		
14	96		14			14		
15	1		15			15	137	2
16			16	156		16	98	
17			17	93		17	126	3
18	1		18	110	1	18	108	1
19	142		19	53	1	19	9	1
20	129		20			20		
21	86	1	21			21		1
22	40		22	73	3	22	98	1
23		1	23	141		23	100	2
24			24	97	3	24	111	
25	50	2	25	87	1	25	124	
26	109	1	26	13	1	26	44	
27	111		27		1	27		
28	95		28			28		
29	28	1	29			29	92	4
30			30			30	151	
31			31			31	19	

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	January	February	March
Non payment	1452	1495	1871
Hazard	15	23	19

- 4) Average duration of involuntary terminations:

*0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)*

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

*"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then."*